

Terms and Conditions - Freszka

The General Terms and Conditions (hereinafter: "GTC") set out the general contractual terms for using the webshop operated by [COMPANY NAME] (registered office: [], tax number: []) as service provider (hereinafter: "Provider"). Please use our services only if you agree with all provisions and consider them binding. This document is not filed; it is concluded exclusively in electronic form (it does not qualify as a written contract) and it does not refer to any code of conduct.

The GTC can be downloaded from the following link: [ASZF.pdf](#)

The Seller reserves the right to amend these General Terms and Conditions unilaterally. Any order placed after an amendment shall constitute acceptance of these GTC and all amendments in force.

Provider details:

Provider's name:

Provider's registered office:

Provider's mailing address:

Company registration number:

Tax number:

Name of the authority registering the Provider (company court):

Phone:

Bank account number:

Data protection registration number:

License number:

Language of the contract: Hungarian

Hosting provider

Name: InfoNetfort Kft.

Address: 7900 Szigetvár, Szent István ltp 17. IV/25.

Phone: +36-30/530-2953

E-mail: kapcsolat@netfort.hu

Web: www.netfort.hu

Tax number: 26648082-2-02

Company reg. number: 02 09 084205

Basic provisions

Matters not regulated in these GTC, and the interpretation of these GTC, are governed by Hungarian law, with particular regard to Act V of 2013 on the Civil Code ("Civil Code"), Act CVIII of 2001 on Electronic Commerce Services and Certain Issues of Information Society Services ("E-commerce Act"), and Government Decree 45/2014. (II. 26.) on the detailed rules of contracts between consumers and businesses. Mandatory provisions of the applicable laws shall apply to the parties even without a specific stipulation.

1. FORMATION OF THE CONTRACT

These GTC contain the contractual terms between the Seller and the Customer. Documents closely related to the contract include the warranty certificate for the Product and the invoice issued by the Seller.

1.1. By placing an order on the [www.webshopneve.hu] website, the Buyer accepts the communication channel (phone or e-mail) through which the Seller enables ordering of the product.

1.2. After placing an order, any notification received by the Buyer by phone or e-mail is for information purposes only and does not constitute confirmation of the order by the Seller.

1.3. The Seller reserves the right to confirm a lower quantity than the quantity stated in the order placed by the Buyer. In such case, the Seller shall notify the Buyer via the phone number and/or e-mail address provided in the user account. In this case, the Seller shall refund to the Customer the purchase price of products that have already been paid for but were not confirmed by the Seller.

1.4. The contract between the Seller and the Buyer is formed when the Buyer receives an e-mail and/or SMS from the Seller confirming/finalizing the order; such notice also includes information on the handover of the ordered products to the courier service.

1.5. If the Buyer provides false data during finalizing the order, no distance contract is formed. The Operator and the Seller exclude any and all liability arising from such "contracts."

2. SPECIAL RULES FOR ONLINE SALES

2.1. Any User/Customer may access the website. The Operator reserves the right to restrict the Customer's/Buyer's entitlement and access to place orders and/or to select and use certain payment methods, if the Customer/Buyer's activity on [www.webshopneve.hu] may jeopardize the proper operation of the website and/or may cause damage to the Operator/Seller.

2.2. The Customer may contact the Seller using the contact details indicated under the "Contact" menu item on the product page.

2.3. Product prices on the Website are in Hungarian Forints (HUF) and include VAT. They do not include any fees related to a selected payment method, which the Buyer must pay in addition to the product price if the relevant service is used.

2.4. In accordance with statutory requirements, the displayed prices of electrical equipment and other products subject to environmental product fees include the environmental product fee.

2.5. In case of online payments (online card payment or bank transfer), the Seller is not liable for any additional costs incurred by the Buyer that depend on the payment method chosen by the Buyer or on the Buyer's card-issuing bank (including but not limited to exchange rates and other fees). The Buyer is responsible for the consequences of choosing the payment method.

2.6. Information used in product descriptions on the Website (static/dynamic images/multimedia presentations, etc.) does not constitute a binding offer by the Seller; it is provided expressly for presentation purposes.

3. SUBCONTRACTING

The Seller may entrust a third party with performing services related to fulfilling the order (delivery, packaging, etc.) without prior notice to the Buyer. This does not require the Buyer's consent. However, the Seller remains responsible for fulfilling its obligations arising from the contract with the Buyer.

4. ORDERING

4.1. After placing the selected products in the cart, you may freely modify the cart contents. If, after review, you submit the completed cart by clicking, you order all products in the cart and accept that ordering a product is an action that entails payment obligation.

4.2. Data submitted with a given order may be modified in writing or by phone after submission but before delivery. Naturally, you may also modify your data when placing a new order. The Seller records the Buyer's data on a durable basis, as well as logins and orders, for one year from the date of home delivery; however, the contract is not considered to be in writing and is not filed.

4.3. The Buyer acknowledges that, after adding the product(s) to the cart, the product(s) may be purchased only if sufficient stock is available to the Provider to fulfill the order.

4.4. By finalizing the order, the Buyer confirms that the data provided and required for the purchase are true and can be used for fulfilling the order and forming the contract. By finalizing, the Buyer undertakes to pay the consideration of the order using the chosen payment method; otherwise, the Seller may refuse to fulfill the order.

4.5. By finalizing the order, the Buyer consents that, if necessary, the Provider may contact the Buyer via any of the provided contact details (typically e-mail or phone).

4.6. The Provider may declare the Buyer's order null and void or not formed, with prior notification to the Buyer, without any party having any subsequent obligations toward the other, and without any party asserting a claim for damages, in the following cases:

4.6.1. If the Buyer selected an online payment method and the card-issuing financial institution does not authorize the transaction, or if the Buyer selected an online payment method and our payment partner cannot validate the transaction.

4.6.2. If the data provided by the Buyer are untrue or incomplete, or do not allow fulfillment of the order.

4.6.3. If the Buyer fails to pay the purchase price within 5 days to the Provider. In this case, the Provider is entitled to cancel the order.

4.6.4. If the order is placed by an incapacitated person or a minor.

4.7. Based on Government Decree 45/2014. (II. 26.) on the detailed rules of contracts between consumers and businesses, the Buyer (if a Consumer) has the right to withdraw from the contract. The Seller provides this option to Customers within 14 days from receipt of the product. If the order total has been paid and the Buyer timely indicated the intention to withdraw, the Seller undertakes to refund the purchase price within a maximum of 14 days from the Buyer's notice. Detailed conditions of withdrawal are set out in the information published on the Website. Exceptions to the right of withdrawal are those listed in Section 29 of Government Decree 45/2014. (II. 26.).